

FAFSA Issues

You have one or more items below on your Financial aid Document Tracking screen. Locate the missing document below and follow the instructions.

Contact	Description	Link
Birth Certificate	Please provide a copy of your birth certificate	N/A
Government Photo ID	Please provide a copy of a valid government-issued photo ID.	N/A
High School Diploma	Please provide a copy of your high school diploma, final high school transcript, or GED.	N/A
Marital Status Change	The Department of Education has notified us that you changed your marital status on your FAFSA. You are required to provide proof of that change to the Office of Financial Assistance.	N/A
Proof of Citizenship	Please provide proof of citizenship. Acceptable documents include a valid U.S. passport, U.S. birth certificate, or Certificate of Naturalization.	N/A
Proof of Dependency	The Department of Education has questioned your status as an independent student on your FAFSA. You are required to provide documentation that you meet one of that criteria to be considered independent. You are ineligible for aid until documentation is received.	N/A
Confirm Veteran Status	You reported on your FAFSA that you are a veteran of the U.S. military however, the Department of Veteran Affairs was not able to confirm you as a veteran. Please submit a copy of your long-form DD214 showing your discharge status or update your FAFSA to show you are not a veteran.	Federal Student Aid
Parents SS Card or Review par(s) birthdate	Due to a discrepancy on your FAFSA, we are required to collect a copy of your parent's social security card and/or birth certificate. You may also log into your FAFSA and update the required information.	Federal Student Aid
Social Security Card	Due to a discrepancy on your FAFSA, we are required to collect a copy of your Social Security Card.	Federal Student Aid

Data Mismatch on FAFSA	You reported on your FAFSA information that does not match the records at the Department of Education. Until this is resolved you are ineligible for Federal Student Aid.	Federal Student Aid
DOB Wrong on FAFSA	The Department of Education has indicated that your Date of Birth was reported incorrectly on your FAFSA. You can update this on your own, or provide documents to the Office of Financial Assistance and we will correct it for you. Until this is resolved you are not eligible for Federal Student Aid.	Federal Student Aid
FAFSA Rejected	The Department of Education REJECTED your FAFSA. You are required to log back into the FAFSA to correct the information you previously provide or bring in documents to clarify that issue to the Office of Financial Assistance.	Federal Student Aid
Parent Signature Needed or Student Signature Needed	You have completed the FAFSA; however either you or one of your parents has not signed the form. Please log back into the FAFSA and apply the signature electronically.	Federal Student Aid
Ques#31 on FASFA	You reported on your FAFSA that you did not meet the requirements for federal student aid due to a drug conviction.	Federal Student Aid
Bachelor's Degree Earned	You reported on your FAFSA that you earned a bachelor's degree. This makes you ineligible for Federal Pell Grants but you may be eligible for Federal Student Loans. If you do not have a bachelor's degree please update your FAFSA.	Federal Student Aid

Documents can be emailed to financialassistance@hssu.edu or faxed to (314) 340-5785